

Appl. No. : **09/808,421**
Filed : **March 13, 2001**

IN THE CLAIMS

Please cancel Claims 7-73 and Claims 76-78 without prejudice.

1. (Original) A method of facilitating services, said method comprising:
 - generating listing information identifying a service provider;
 - making said listing information available to potential clients of said service provider; and
 - receiving an agreement from said service provider to use a first service-enhancing system to provide services to each client obtained as a result of said making said listing information available.
2. (Original) The method of claim 1, further comprising:
 - generating second listing information identifying a second service provider;
 - receiving an agreement from said second service provider to use a second service-enhancing system having at least one feature absent from said first service-enhancing system;
 - making said second listing information available to at least some of said potential clients; and
 - enhancing the availability to said at least some potential clients of said second listing information.
3. (Original) A method of facilitating services, said method comprising:
 - generating listing information identifying a service provider;
 - making said listing information available to potential clients of said service provider; and
 - receiving an agreement from said service provider to adhere to certain standards of care in providing services to each client obtained as a result of said making said listing information available, said certain standards being more specific, or higher, than those generally accepted or legally required to practice in the industry of said service provider.
4. (Original) The method of claim 3, further comprising:
 - receiving an agreement from said service provider to use a computer software-based process to assure that said service provider adheres to said certain standards of care.

Appl. No. : 09/808,421
Filed : March 13, 2001

5. (Original) The method of claim 4, further comprising:
receiving a payment from said service provider for using said computer software-based process.
6. (Original) The method of claim 5, further comprising:
receiving an agreement from said service provider not to pass on to any client any cost of using said computer software-based process.
7. (Canceled).
8. (Canceled).
9. (Canceled).
10. (Canceled).
11. (Canceled).
12. (Canceled).
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29. (Canceled).

Appl. No. : **09/808,421**
Filed : **March 13, 2001**

- 30. (Canceled).
- 31. (Canceled).
- 32. (Canceled).
- 33. (Canceled).
- 34. (Canceled).
- 35. (Canceled).
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- 59. (Canceled).

Appl. No. : **09/808,421**
Filed : **March 13, 2001**

60. (Canceled).

61. (Canceled).

62. (Canceled).

63. (Canceled).

64. (Canceled).

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67. (Canceled).

68. (Canceled).

69. (Canceled).

70. (Canceled).

71. (Canceled).

72. (Canceled).

73. (Canceled).

74. (Original) A system for facilitating services, said system comprising:

means for representing with computer-readable data characteristics of and
identification of a service provider;

means for allowing potential clients to search said characteristics over a computer
network and receive a representation of data identifying said service provider; and

means for receiving agreement from said service provider to use a
communication-enhancing system to provide services to each client obtained via said
means for allowing potential clients to search said characteristics.

75. (Original) A system for facilitating services, said system comprising:

means for representing with computer-readable data characteristics of and
identification of a service provider;

means for allowing potential clients to search said characteristics over a computer
network and receive a representation of data identifying said service provider; and

means for receiving a representation from said service provider that said service
provider meets certain minimum experience requirements, said experience requirements

Appl. No. : **09/808,421**
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being more specific, or higher, than those generally accepted or legally required to practice in the industry of said service provider.

- 76. (Canceled).
- 77. (Canceled).
- 78. (Canceled).